

Information about warranty & returns

Returns

You have the right to cancel your order up to 14 days after receipt without giving any reason.

After cancellation you have another 14 days to return your product. You will then be credited the full order amount including shipping costs. Only the costs for returning from your home to the webshop are for your own account. If you make use of your right of withdrawal, the product will be returned to the entrepreneur with all accessories supplied and - if reasonably possible - in the original condition and packaging. To exercise this right, please contact us at webshop@nlvangeest.nl. We will then refund the order amount due within 14 days after registration of your return, provided the product has already been returned in good order.

Return Exceptions

- a. Excluded from return are Amaryllis bulbs where cracks are visible. This is not a defect but a normal development during growth.
- b. Exceptions are Amaryllis bulbs with red discoloration on the bulb. This can be caused by processing and transport. The quality of the Amaryllis bulb is not affected by this and you have a healthy bulb.

Guarantee

We guarantee healthy Amaryllis bulbs with a flowering guarantee. During processing and transport, the protective packaging with wood wool provides sufficient security for a good arrival.

Entrepreneur identity

NL van Geest B.V.
Monsterseweg 82
2691 JJ 's-Gravenzande
The Netherlands
webshop@nlvangeest.nl

Chamber of Commerce number: 27223824

VAT number: NL007057520B01

Withdrawal Form

(only complete and return this form if you wish to revoke the agreement)

- To

NL van Geest B.V.
Monsterseweg 82
2691 JJ 's-Gravenzande
The Netherlands
webshop@nlvanageest.nl

— I/We (*) hereby give notice that I/we (*) cancel/revoke our contract for the sale of the following goods/provision of the following service (*):

— Ordered on (DD-MM-YYYY) :

— Ordernumber:

— Received on (DD-MM-YYYY):

— Name(s) consumer(s):

— Address consumer(s):

— IBAN bank account:

— Signature of consumer(s) (only when this form is submitted on paper)

— Date(DD-MM-YYYY):

(*) *Strike out what is not applicable.*